

# EMAIL SAFETY

## Some Emails are Harmful

Unlike spam, **phishing emails** are designed to deceive.

Scammers will **impersonate** a familiar person, brand, or authority figure to **steal your money, steal your personal information, or infect your device with malware.**

**SCAMMER GOALS**  
**STEAL MONEY, STEAL INFO,**  
**INFECT COMPUTERS**

#Phishing



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## Scammer Methods

A phishing email may direct you to a **fake website**, ask you to **respond with valuable information**, or request that you **open a file with malware**.

### SCAMMER METHODS FAKE WEBSITES, MALWARE, INFO/PAYMENT REQUEST

#Phishing

*Not your technology department!*

**From:** Kathy Riley <kr@fooledyou.us>  
**Date:** Aug 20 8:53 AM  
**Subject:** Mailbox limit reached

You will soon be unable to send email

because your mailbox has reached its limit.

[CLICK HERE](#) to request more space immediately!

*This website steals your  
username and password.*

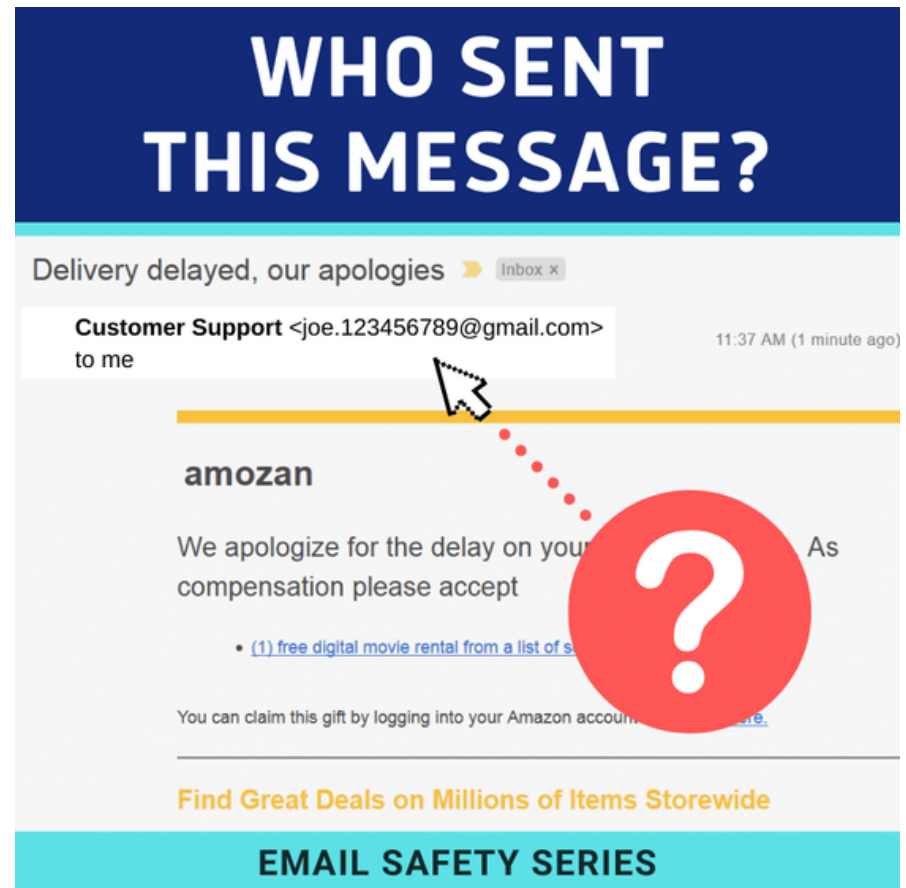
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## Identifying Harmful Emails

When phishing, scammers will **impersonate** others to deceive you.

Often, the sender's **email address will not match** a known contact or the brand it claims to be even though the name may match someone you recognize.



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## Identifying Harmful Emails

An **unexpected email** that directs you to take actions such as:

- verifying information
- sending payment
- accessing your account
- and more

may be a scam **even when it comes from a familiar contact.**

**UNEXPECTED MESSAGES  
SHOULD MAKE YOU  
PAUSE AND CONSIDER**



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## To Be Safe

Suspect emails are **unexpected, unusual or out of character** for the sender, or those where the sender **email address doesn't match** previous correspondence.

**Avoid** using links, opening files, or responding to suspect emails.





# EMAIL SAFETY

## To Be Safe

If the **transfer of goods, money, or valuable information** is involved, **verify with the source** first.

## VERIFY BEFORE YOU SUPPLY



- Money / Payments
- Personal Information
- Private Information

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